





# Our journey so far

Oasis Insurance was truly designed with the customer in mind. Established in 2005, the company began to expand with aggressive business strategies and focus on improving and simplifying the customer buying journey. Although we have grown tremendously, we still hold to our belief that the customer is always at the heart of the business and the reason for everything we do.

Through advancements in more efficient systems and procedures, Oasis has made improvement to serve their customers. We have made doing business easier, simplified the buying process and have made business transactions more flexible.

By placing emphasis on customer service rather than on pricing and profits, the company has successfully provided solutions that are based upon understanding the needs of customers and the best way to serve them.

#### A company with appeal

Oasis believes that doing good business is a journey, not a destination.

Therefore, the company is always taking strides forward in order to better serve its customers. Thanks to its excellent infrastructure and future-oriented business model that Oasis has readied itself to meet its growth requirements of the next five years.



Looking ahead, Oasis has the vision of being the top local broking house in the region.

To achieve this goal, its team is committed to continuously provide highly professional services without being distracted by focusing on the volume of business.

In addition, Oasis has set sights on starting operations in GCC with the existing DNA of the company intact which will provide the mold for business models in other countries.

It is determined to be the upmarket player, and is therefore, elevating all its resources including technology that helps in serving the clients.



## Medical, Life & Home Insurance

The market is constantly changing, evolving and maturing. We have just what you need to make sure your medical insurance is customized to your needs.

Our expertise in medical insurance means that we can create tailor made solutions for your employees which are not restricted to the products available or the city that you live in.

Our services include providing solutions for both group medical and individual coverage.

Should you be travelling across the

globe, we can suggest the most appropriate policy that has no limitations whatsoever, be it the standard of the hospital or the region that you wish to cover.

We also understand the mandatory coverage you need in order to obtain the visa for your team.

Thanks to our technology-oriented approach that we are able to offer coverage which are budget-oriented. It also ensures that your transactions can be done with ease to eliminate the stress often associated with acquiring or filing a policy.





You love your family and would never want them to go through challenges in any phase of life. While you can't protect you or your family from life's curve balls, you can control how prepared you would be if one hit.

We will tailor make a plan of coverage based on your needs and desires.

Don't take chances. Protect those you love.



When it comes to covering your home, we will work with you to establish a plan that is custom built for you.

When it comes to covering your home, we will work with you to establish a plan that is custom built for you.

Your personal belongings are also secured against theft, damage or loss by any other means.



# Why do our clients love us?

There are a number of ways in which Oasis has accomplished their customer-driven services.

We have also employed a value

oriented attitude which enables us to retain happy, satisfied customers.

We have made it possible for underwriters and insurance technicians to have the vested authority to make decisions right on the spot, eliminating the waiting game for the claims.

We are a customer-driven company.

#### **Customer Driven**



At Oasis the culture revolves around understanding the needs of the customers and the best way to serve them rather than emphasizing on pricing and profits.

#### Claims Assurance



Our claims department handles and assists you in intimating, arranging and dealing with your insurer on your behalf and delivers the appropriate indemnity.

#### **Customized Policies**



The expert team at Oasis first gathers information about the customer's business process and analyzes the risks involved before arranging policies based on the findings.

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# Property, Projects & Liability Insurance

At Oasis we are experts in arranging bespoke insurance solutions for your assets.

Be it your commercial assets like malls, retail outlets, towers, to large logistics and warehousing, to large industrial production facilities and associated facilities, we have covered it all.

We understand that whilst we can protect your assets, we are also mindful and assist you in protecting your balance sheet profits and standing expenses.

Our insurance will protect your physical assets and your profits;

nobody will cover your loss of markets

Our inhouse risk management team assists you in managing your risks better and advise you appropriately to protect, preserve and enjoy your assets at all times.

Our unique risk understanding of each industry and particular asset delivers efficient and economical insurance solutions.





A project is a vision of the promoters and it takes efforts of various stakeholders to work seamlessly together to achieve the completion of project.

At Oasis Insurance, our team offers Project Insurance that provides bespoke one stop umbrella insurance solution.

Our expertise is also in arranging cover for loss of revenue or standing charges following a delay in completion of project.



Ignorance is not an admissible defense under law. During the conduct of business or personal life we knowingly or unknowingly assume the liability of various nature.

Such liabilities are either imposed by law or under contract and may cripple your business or bring it to grinding halt.

Our experts will assist you in arranging a comprehensive suite of liability insurance.



# Harnessing human capital

Oasis believes in harnessing human capital. They are people oriented

and it is made evident in such endeavors as their investment in technologi-

cal advancements which benefits the customers.

#### Our Mission

To provide excellent intermediary services in insurance on the strength of our superior industry knowledge and technical expertise. Customer expectations, customer perceptions and customer preferences define our paradigm of percepts for servicing others.

#### Our Values

The values the company holds to is at the core of the upwardly mobile success they are experiencing now and expect to experience in the future.

At Oasis, integrity is always of essence.

We are Oasis, are also credible and trustworthy which speaks volumes in the insurance industry.

The company thrives on being transparent



with their team members as well as their customers.

#### Our Underwriters

The underwriters play a huge role in the success of Oasis Insurance.

We fully understand the risks of the different

types of industries which is the reason insurance companies trust our decision making expertise.

Our judgments about risk factors are highly valued because of the extensive knowledge and experience.

The staff is empowered to take decisions and advise the best policies on the spot, based upon the assessment they provide.

Thus, we have a 100% claims success.

The empowerment benefits the customer as well because it speeds the process up, allowing the policy to be issue and claims to be effective

#### Our Philosophy

Oasis Insurance operates with the philosophy that the customer is number one. It is not just something we say, it is the root of all that we do.



# Motor Fleet, Marine Cargo & Drone Insurance

If your company relies on a commercial vehicle fleet to operate your daily operations, you'll be happy to know that we at Oasis Insurance are experts in providing value based propositions.

We use the unique burning cost basis instead of the standard fixed rate basis in order to offer you the best price possible.

This type of service allows you to control your expenses by lining up your exposure and work when it comes to risk management rather than negotiating the premium based on adverse, negative claims in the past.

Whether you have a taxi service, delivery service, car rental business, construction equipment or any other type of multivehicle situation, at Oasis Insurance, we understand that your fleet plays a very important role in your business.

We are also familiar with the UAE legal requirements when it comes to carrying motor fleet insurance.

We take all things into consideration and provide you the best policy for your motor fleet needs

We'll make sure both your budget and your fleet stay on track.





Marine Cargo insurance can be complex because the shipping industry itself can be complicated.

We are experts in such things as risk management that keeps your business afloat and provide seamless coverage from the time your goods leave your supplier's premises until the time they are delivered.

Because the claims are handled locally, you are in control.



Yes, drones insurance. Drones have taken to the sky like never before. They're unmanned and therefore can be very dangerous.

It is like any other vehicle in your business which you secure, whereas drones' related accidents can get more dangerous than any other.

Let us guide you in making sure your drone coverage soars.



### Claims Services

At Oasis Insurance, we provide end to end, start to finish service when it comes to claims. Unlike many insurance brokers, we don't require you to

be involved or to visit the insurance company for the claims.

# Your driving skills may fail at times but our claims team would not.

Get amazed by our smart and efficient claims team that has 100% settlement ratio.

We know you have your plate full enough. We take care of it all on your behalf so you dont have to invest your valuable time.

Our team of experts is qualified and authorized to make instant decisions so you never have to wait and trouble yourself.

Our claims department handles and assists you in intimating, arranging and dealing with your insurer on your behalf and delivers the appropriate indemnity.

The claims managers play a huge role in the success of Oasis Insurance. They fully understand the risks of the different types of industries which is the reason insurance companies



trust their decision making expertise.

Their judgments about risk factors are highly valued because of their extensive knowledge and experience.

#### A trained tream

At Oasis, staff is trained to advice the appropriate policies on the spot and such an empowerment benefits the customer because it speeds the process up, allowing the claims to be instant.

It is where Oasis as an added advantage over most of the brokers who have no team of their own, they ask the customers to contact the insurer directly and follow up on their own claims.

When you deal with Oasis, you would realize how wonderful your claims expeirence can ever be.

# OASIS

## Credit, SME & Motor Insurance

Credit is the backbone of most businesses and it may be extended to the local as well as the international marketplace.

When you offer credit to the consumers or to other businesses, you're actually risking your cash flow.

We take that risk out of the equation

Hence, it's a great idea to secure your credit by having insurance for the non-payment of credits by the customers.

Apart from covering the risk, Credit

Insurance enhances your credit rating with various agencies and your suppliers which will enable you to rapidly grown your business.

At Oasis, we can protect you against your credit so that at no stage in life, should you feel devastated by non-payment of credit you provided to the customers.

The policy that we provide shall secure you on many fronts than one. Therefore, get in touch with us.





We can provide you a coverage as unique as your business itself.

As a small business owner, you have enough to worry about without cluttering your mind with confusing insurance details.

Our bespoke bouquet policy is a bundle offer that covers everything within the SME business area's needs, provides complete protection and ensures peace of mind.



Credit is the backbone of most businesses and it may be extended to the local as well as the international marketplace.

Therefore, when you offer credit to the consumers or other businesses, you are actually risking your cash flow.

We take that risk out of the equation and protect you against your credit so that at no stage in life, should you feel devastated.



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